

eKEY Software Installation – Palm OS

eKey # _____ PIN # _____

*Should you need assistance with this process you can contact
Supra Technical Support from 7am to 9pm, seven days a week at 402-619-5566;
with your Key and Pin number and follow the voice prompts.*

1. On your Smartphone open an Internet connection and access; www.ekeymobile.com. Then follow the instructions for your device.

2. Click on the ‘Palm eKEY’



3. When asked if you want to save the applications to the ‘Device’ or ‘Card’ you will select save to the ‘Device,’ click ‘Yes.’ Now you will be asked if you need to ‘Save’ or ‘Save and open’ and you will answer ‘Save and open.’ Then finish answering the questions to download the software.

4. Access the ‘Esync’ icon from your touch screen on your Smartphone.

5. Tap on ‘1. Update Key’

6. Click, ‘Begin’ and enter the 30-digit ‘Authorization Code’ then tap ‘Next.’ *(If this is a new eKEY the OABR will provide your first ‘Authorization Code,’ otherwise you can log onto SupraWEB; go to www.OABR.com and click on Supra to obtain an ‘Authorization Code.’)*

7. If you have unlimited internet access, select wireless as your option to update your eKey, otherwise you can change the selection to PC-Internet.

8. To register your eKEY you need to answer a secret question; tap on the secret question you prefer to answer, and tap ‘Next;’ then answer the question and tap, ‘Next.’ *(Only complete when prompted.)*

9. Enter your preferred e-mail address, and tap ‘Next.’ *(Only complete when prompted.)*

10. Then tap the ‘Esync Now’ button from the touch screen. When this is complete your eKEY software installation process is finished.