

Paragon v5.61 Release Enhancements

Agent Level Enhancements

Updated Contact Notification Video - Now Available

The video in the Contact Manager that instructs agents on setting up notifications has been updated.

Collab Center: Address 2 Line has been added to Listing Addresses

Listing addresses have been updated to include address line 2 in Collaboration Center Buy side and Sell side. You will now see data like the unit, apt, and suite numbers on addresses.

Collab Center: New Agent Notification Emails

A new Email Notification template has been created for the Collaboration Center Agent Notifications. The new template has a similar look and feel as the new Welcome Email released in v5.60, including a responsive design that adjusts for desktop and mobile devices.

Collab Center: New Customer Notification Email

Like the new Agent Notification Email, the new Collaboration Center Customer Notification Email has been updated. The new responsive design automatically adjusts for tablets and mobile devices.

Collab Center: Updates to the Collaboration Center Notification Email Message Body

As previously communicated in order to support the new Notification Email formats, the rich text editor (which contains options for formatting, adding images, etc.) has been replaced with a basic editor. This ensures that the formatting within the Notification Email remains consistent. Users still have the ability to customize the text in the Collaboration Center Notifications, but will not need to worry about formatting. **Also note that this change also includes the removal of the ability to include a preset E-mail Signature with the Collab Center Notifications.** The new notification templates already include Agent contact information that is normally included in standard E-mail Signatures.

Subject Property: New Combined Maintain and Convert Feature

A new streamlined way to maintain and convert subject property listings is all in one place. The action option to convert a subject property has been removed and all properties will be maintained or converted by selecting the Maintain Subject Property hyperlink.

Improved Color Coding on Pop-up Messages

The color coding has been improved on the pop-up messages that appear throughout the system to make them clearer. Each message type now has a different color and a new message type has been added.

Auto-Save Added to CMA Wizard

When creating or modifying a CMA in the CMA Wizard, your progress will be saved automatically when you use the Next\Back buttons or when you click on a Step to move through the Create CMA steps.

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MLS Customizations and Administration

All options in this section are configurable via MLS Administration controls or by your System Support Manager as noted.

Showing Time Basic: Icon added to Spreadsheet/Multi-up Views

The Showing Time Basic icon will now appear in the Spreadsheet, All Fields Detail, and All Fields Customizable 1 & 2.

Property History Report: Listings Prohibited by Association Autonomy have been Removed

Paragon will no longer display listings that are prohibited by Association Autonomy permissions in the property history report. This ensures that agents and brokers cannot use the Property History Report to circumvent listing permissions implemented by other boards.

Property History Report: Listings with Exclusive Visibility Types have been Removed

The property history report has been updated to prohibit listings with exclusive visibility types from display if they are matches to the subject listing. This ensures that the property history report cannot be used to circumvent prohibitions on viewing exclusive listings.

Legacy E-mail Notifications: New Agent Reminder to Send Initial List of Saved Search Listings to Prospective Buyers

After the legacy email notification setup process has been completed for new contacts, a new message appears reminding the agent to email the buyer the initial list of listings. A link has also been added that will open all of the listings from that saved search making it easy to email immediately.

RETS: Https Now Available for RETs Image Requests

RETS vendors can now request images via https instead of just http.

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Corrected Issues

Work Order	Seq	Module	Reporting Customer(s)	Issue Corrected
92621	1	CMA	South Central Wisconsin	Closing a CMA without saving does not give prompt to save in Chrome and Opera
111453	1	Views/Reports	South Central (MO), Amador, Cape May, Cheyenne, Heart of Kentucky, Santa Fe, Triangle, Several Other Customers	Sorting by fields not in Listing tables (like Virtual Tour Field) causes an error.
132971	1	Email	Outer Banks, Gainesville, REB3, SCWMLS, St. Augustine, Topeka	Rich Text Editor-Email font size small at the beginning of email not respecting font settings
133391	1	HomePage Message	Beaumont, Amador, Central Penn, Eastern NY, Knox County	Nothing selected in sidebar when Admin>MESSAGING>Home Page Message opened
133598	1	CMA	Central Mississippi, Intermountain, Charlottesville, RANW, SWVMLS, Eastern NY Regional	Issue with agent photo size/alignment on CMA Cover Page
133653	1	Admin - Listings	Intermountain MLS, Nova Scotia, REB3, Triangle	iPad Listing Input Error
134541	1	Collab Center	Intermountain MLS, Central Penn	5.60 - Scrollbar issues in Collab Center, Browser specific
134860	2	Collab Center	Sandicor, Several Other Customers	Collab Center is showing broken links on email a listing
135131	1	Admin Field Setup	NEREN	Unable to create new Feature Category, getting "the page you are attempting..." error
134912	1	Prospecting & Notifications	REB3	Advanced search is not being filtered correctly in Prospecting

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Agent Level Changes

The following section contains changes that are active system wide and available to users based on their assigned security levels.

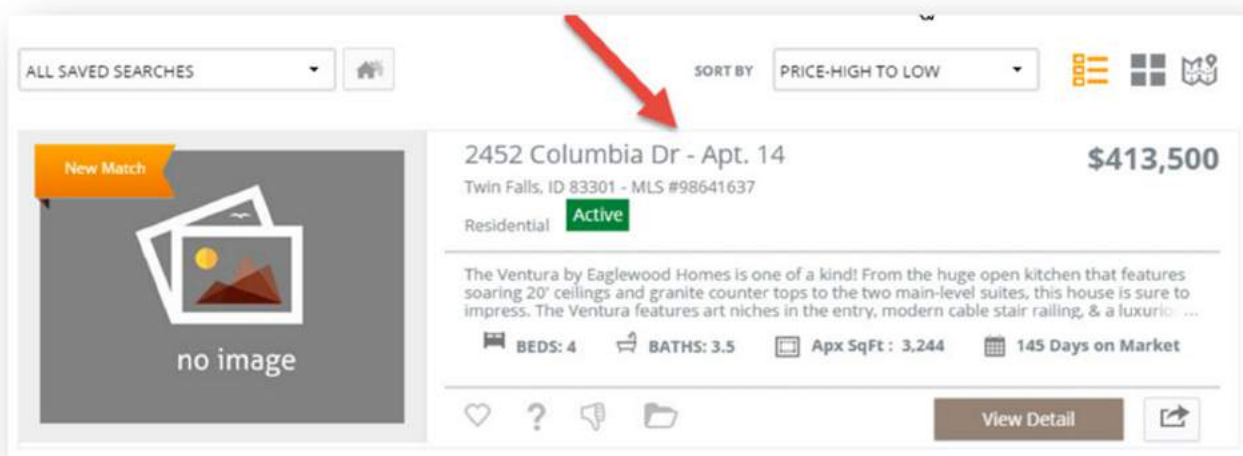
Updated Contact Notification Video - Now Available

The instructional video that walks agents through the steps on how to setup a notification has been updated.



Collab Center: Address 2 Line has been added to Listing Addresses

The addresses found in both the Collaboration Center Buy side and Sell side have been updated to include the address 2 information. You will now see data like the unit, apt, suite, etc. on addresses. This is also included in all Collab Center tablet and mobile reports.



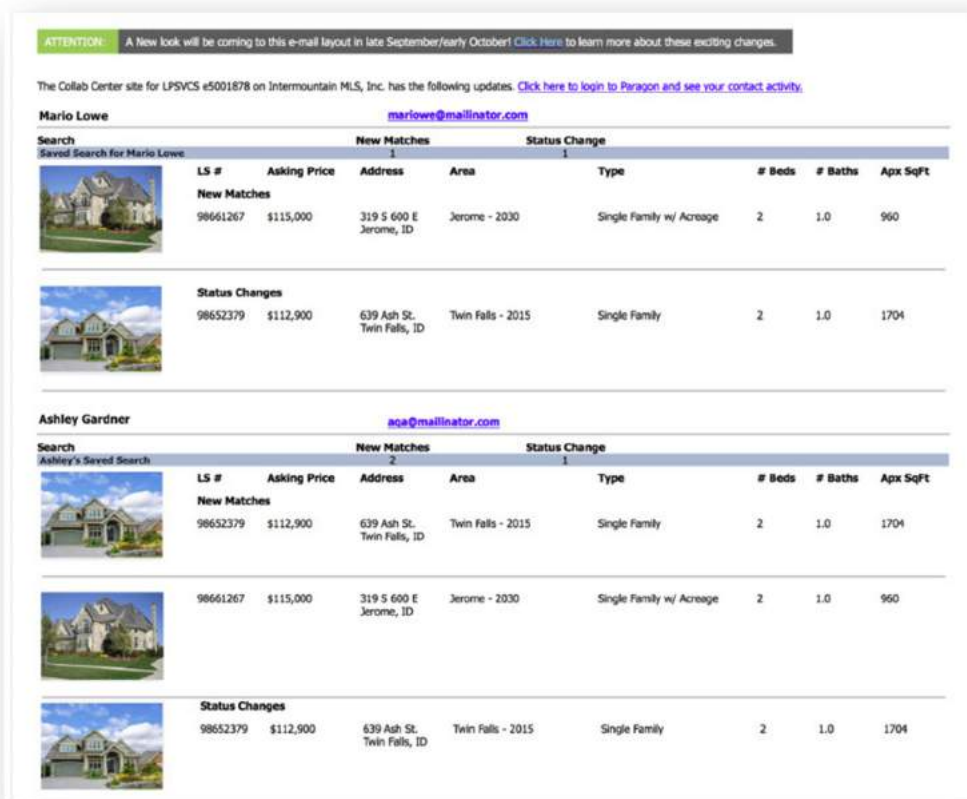
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Collab Center: New Agent Notification Emails

The new Agent Notification Email retains all of the functionality from the current emails, but displays it in a more up-to-date format that ties into the overall Collaboration Center look. The new Collab Center notifications were specifically designed to look good on tablet and mobile screens.

The new template begins with the number of Total Updates, followed by detailed information for each Contact and Search that has notifications. For each Contact, the new notification email includes the Contact's email and phone, name of each Saved Search, the specific updates included for that search, and a thumbnail view of each 'update' listing. The existing Collaboration Center Notifications in Preferences still determines which type of updates are included in the Agent notification emails.

Figure A – Old Agent Notification



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Figure B – New Collab Center Agent Notification

COLLABORATION CENTER

AGENT NOTIFICATION UPDATE EMAIL

Go to Paragon

14

TOTAL UPDATES

This is the total number of listings that have been updated. This includes any new matches, price updates, status updates and more.

MARIO LOWE

marlowe@mailinator.com

SAVED SEARCH FOR MARIO LOWE

1

MATCHES

1

STATUS

0


FAVORITES


0

POSSIBLE

0

REJECTED

	<p style="font-size: x-small; margin: 0;">319 S 600 E Jerome, ID 84588 MLS # 98661267 Single Family w/ Acreage Active - Sub Status Active</p>	<p>Bed: 2 Bath: 1.0 Days on Market: 78 Square Feet: 960 Area: Jerome - 203</p>
NEW MATCH	\$115,000	

	<p style="font-size: x-small; margin: 0;">639 Ash St. Twin Falls, ID 84588 MLS # 98652379 Single Family Active - Sub Status Active</p>	<p>Bed: 2 Bath: 1.0 Days on Market: 45 Square Feet: 1,704 Area: Twin Falls - 2</p>
STATUS CHANGE	\$112,900	

ASHLEY GARDNER

aga@mailinator.com

ASHLEY'S SAVED SEARCH

2

MATCHES

1

STATUS

0


FAVORITES


0


POSSIBLE

0

REJECTED

	<p style="font-size: x-small; margin: 0;">639 Ash St. Twin Falls, ID 84588 MLS # 98652379 Single Family w/ Acreage Active - Sub Status Active</p>	<p>Bed: 2 Bath: 1.0 Days on Market: 78 Square Feet: 3,034 Area: Twin Falls - 2</p>
NEW MATCH	\$112,900	

	<p style="font-size: x-small; margin: 0;">319 S 600 E Jerome, ID 84588 MLS # 98661267 Single Family w/ Acreage Active - Sub Status Active</p>	<p>Bed: 2 Bath: 1.0 Days on Market: 78 Square Feet: 3,234 Area: Jerome - 203</p>
NEW MATCH	\$115,000	

	<p style="font-size: x-small; margin: 0;">639 Ash St. Twin Falls, ID 84588 MLS # 98652379 Single Family w/ Acreage Active - Sub Status Active</p>	<p>Bed: 2 Bath: 1.0 Days on Market: 112 Square Feet: 3,234 Area: Twin Falls - 2</p>
STATUS CHANGE	\$112,900	

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Collab Center: New Customer Notification Email

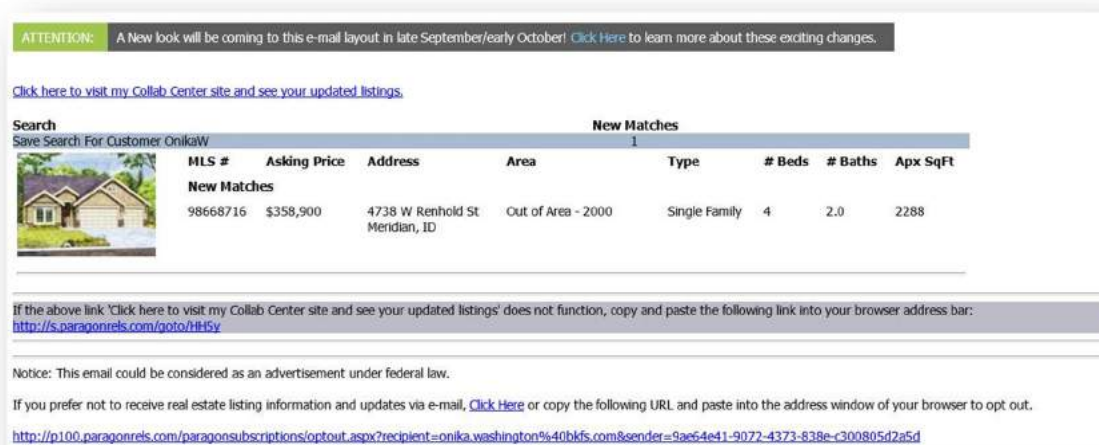
Like the new Agent Notification Email, the new Customer Notification Email retains the content from the existing notifications, but displays it in a format consistent with the Collaboration Center. The responsive design automatically adjusts for tablet or mobile screens.

The Customer Notification template displays the agent’s phone number and image in the header, followed by the name of the Customer’s Saved Search, and a link to their Collaboration Center site. The agent’s Notification email message leads into the number of Total Updates, and a Listing Preview thumbnail report of the four most recent matches. Each Listing Preview includes the primary photo, the type of update, and listing Status, in addition to Address, Listing Number, and Price. Beds, Baths, Days on Market, and Square Feet display based on the MLS’s configuration settings. A link to View All Updates will take the Customer to their Collaboration Center site.

An Update Review section breaks out the type of updates included in the email and how many of each. Also included is a brief description of what triggers each type of update. Rounding out the notifications are a link to Reset Password, and the Agent’s contact information.

PLEASE NOTE: The new email notification currently displays a Listing Preview section containing up to four of the most recent updates. This can be turned off via MLS configuration. Please contact your SSM if you’d like this listing preview turned off.


Figure A – Old Customer Notification



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Figure B – New Customer Notification

555.233.5555



COLLAB CENTER UPDATES
SAVED SEARCH FOR NATHAN BASSI

Visit Your Site

Hello,

Thanks for trusting in me to be your Agent. It is my priority and pleasure to help you find your dream home! With this email, you will find additional property (ies) that match your criteria. Some of them will be new on the market; some will be price or status changes. This site is where you will see all of the listings in one place. It is interactive with the listings and some actions are tracked and sent to me so that I can be of better service to you.

Thanks,

Stacy Anderson

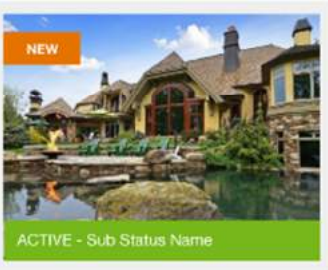
8 TOTAL UPDATES

This is the total number of listings that have been updated. This includes any new matches, price updates, status updates and more.

View 8 Updates

LISTING PREVIEW

Below is a handful of updated listings from this updated email. To see the all of the updates, you will need to go to your [Collab Center](#).




1523 Main Street
Englewood , NJ 64588
MLS # 1634224
Residential

\$594,000

Beds:	3
Baths:	2
Days on Market:	78
Square Feet:	3,234

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ACTIVE - Sub Status Name

Residential

\$569,000

Beds: 4
Baths: 2
Days on Market: 78
Square Feet: 5,098

View 8 Updates

UPDATE REVIEW

5 **NEW MATCHES**

Any new matches that fall within your search criteria.

3 **PRICE CHANGES**

Any listings in your search that change in price.

0 **STATUS CHANGES**

Any listings in your search that change in status.

0 **TOURS**

Checks for any tours scheduled for listings in your search criteria.

0 **OPEN HOUSE**

New open houses scheduled based on the listings in your search criteria.


0 **INITIAL PHOTO**

Notifies you when the primary photo is initially added to a listing.

FORGOT PASSWORD?

If you have been to your site before but can't remember your password don't worry. Just click the link below and follow the steps to reset your password.


Reset Password



STACY ANDERSON

If you have any questions or need more help with the Collaboration Connect site feel free to contact me. I am here to help you find the listing you always wanted.

555.233.5555
 stacy.anderson@realestate.com



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Collab Center: Updates to the Collaboration Center Notification Email Message Body

In order to support the new Notification Email formats, the rich text editor (which contains options for formatting, adding images, etc.) has been removed. This ensures that the formatting within the Notification Email remains consistent. Users still have the ability to customize the text in the Collaboration Center Notifications, but will not need to worry about formatting.

The new Notification Email template also removes the need for a custom email signature, as the template is designed to use your agent photo, office logo, email, phone and even your social networking links when available.

PLEASE NOTE: If you use the Notification Settings Message Body, please review your setup in Contacts > View/Manage Contacts. Your existing text will be retained, but any formatting you included will be removed.

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Subject Property: New Combined Maintain and Convert Feature

A new streamlined way to maintain and convert subject property listings is all in one place. The action option to convert a subject property has been removed and all properties can be maintained and/or converted by selecting the Maintain Subject Property hyperlink. When an agent or broker maintains a subject property, the option to convert is automatically displayed in the functions ribbon. Saving changes to the subject property listing is done via the Save Subject Property button. The Required Only function ribbon option will display all fields to save a subject property or convert it with one click.

Note: The 'Maintain Subject Property' link will be updated to 'Maintain\Convert Subject Property' in an upcoming release to make it more descriptive.

Figure A – Old Subject Property Select an Action menu

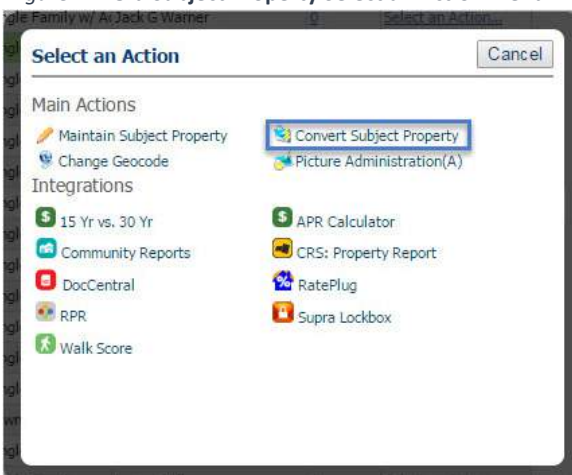


Figure B – New Subject Property Select an Action menu



Figure C – Old Subject Property Functions Ribbon



Improved Color Coding on Pop-up Messages

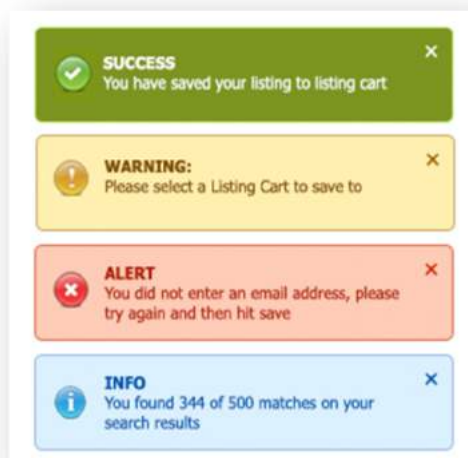
The messages appear in a little green box that pops up on the screen when you attempt to save or make any number of changes to the system. Every pop-up message is in green regardless of the type of message it displays. In 5.61, we have altered the look of the pop-up messages to help you better understand the messages and how they affect workflow. There are four different types of pop-up messages now.

We have added individual colors to each pop-up message type along with an icon and a label. This helps the end user identify what type of message is displayed.

- Green messages indicate that a process or procedure was completed successfully.
- Yellow messages are warnings indicating that not enough information has been provided or additional steps must be taken. However, the user may continue.

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- Red messages display when a process or procedure has failed or is prohibited. The user will be prevented from continuing that function.
- The new information messages are blue.



Auto-Save Added to CMA Wizard

When creating or modifying a CMA in the CMA Wizard, your progress will be saved automatically when you use the Next\Back buttons or when you click on a Step to move through the Create CMA steps.



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MLS Customizations and Administration

All options in this section are either configurable via MLS Administration controls or by your System Support Manager as noted.

Showing Time Basic: Icon added to Spreadsheet/Multi-up Views

A new Showing Time Basic icon will now appear in the Spreadsheet, All Fields Detail, and All Fields Customizable 1 & 2.

Figure A – Spreadsheet



Figure B – All Fields Detail



Property History Report: Listings Prohibited by Association Autonomy have been Removed

Paragon will not display listings that are prohibited by Association Autonomy permissions in the property history report. This ensures that agents and brokers cannot use the Property History Report to circumvent listing permissions implemented by other boards. Note that screenshots displayed below for the Property History report listing visibility types are reflective of how the association autonomy changes will look.

PLEASE NOTE: These changes may limit the ability to quickly determine the Cumulative Days on Market value for some listings for customers who have done so within the Property History.

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Property History Report: Listings with Exclusive Visibility Types have been Removed

The property history report has been updated to prohibit listings with exclusive visibility types from display if they are matches to the subject listing. This ensures that the property history report cannot be used to circumvent prohibitions on viewing exclusive listings.

PLEASE NOTE: These changes may limit the ability to quickly determine the Cumulative Days on Market value for some listings for customers who have done so within the Property History.

Figure A – No Prohibited listing visibility types displayed in the Property History Report

PROPERTY HISTORY DETAIL

Address: 95 Horseshoe Circle, Jerome, ID 83338
 Community Reports: CRS
 MLS #: 98486715

NO IMAGE AVAILABLE

MLS #	Class	Residential	List Date	1/31/2012	CDOM	184	DOM	184
Chg Date	Chg Type	Status	Price	Agent - Ast Name	List Ofc 1 - Ofc Name	Address		
06/01/2012 11:06:00 PM	Status, Assigned Grade School, Off Market Date, As...	EXP	\$199,000	Steve Di Lucca, SIOR	Westerra Real Estate Group	95 Horseshoe Circle		
03/29/2012 11:10:00 PM	Status	ACT	\$199,000	Steve Di Lucca, SIOR	Westerra Real Estate Group	95 Horseshoe Circle		
03/26/2012 11:19:00 AM	Status, Pending Date, Closing Date, Status Dt, Off...	BOM	\$199,000	Steve Di Lucca, SIOR	Westerra Real Estate Group	95 Horseshoe Circle		
02/03/2012 3:00:00 PM	Status, Pending Date, Closing Date, Status Dt, Off...	PWD	\$199,000	Steve Di Lucca, SIOR	Westerra Real Estate Group	95 Horseshoe Circle		
02/01/2012 3:23:00 PM	First Recorded Entry	NEW	\$199,000	Steve Di Lucca, SIOR	Westerra Real Estate Group	95 Horseshoe Circle		

MLS #	Class	Residential	List Date	8/29/2017	CDOM	0	DOM	0
Chg Date	Chg Type	Status	Price	Agent - Ast Name	List Ofc 1 - Ofc Name	Address		
08/29/2017 9:44:00 PM	Address, Expiration Date	EXP	\$225,000	Steve Di Lucca, SIOR	Westerra Real Estate Group	95 Horseshoe Circle		

MLS #	Class	Residential	List Date	8/29/2017	CDOM	0	DOM	0
Chg Date	Chg Type	Status	Price	Agent - Ast Name	List Ofc 1 - Ofc Name	Address		
11/09/2010 11:40:00 PM	Status, Auction (Y/N), Assigned Grade School, FIPS...	EXP	\$225,000	Steve Di Lucca, SIOR	Westerra Real Estate Group	95 Horseshoe Circle		
12/10/2009 11:12:00 PM	Status	ACT	\$225,000	Steve Di Lucca, SIOR	Westerra Real Estate Group	95 Horseshoe Circle		
12/07/2009 11:14:00 PM	First Recorded Entry	NEW	\$225,000	Steve Di Lucca, SIOR	Westerra Real Estate Group	95 Horseshoe Circle		

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Figure B – Prohibited listings not being displayed in the Property History Report

PROPERTY HISTORY DETAIL

Address
95 Horseshoe Circle
Jerome, ID 83338

[Community Reports](#)
[CRS](#)

MLS # [98473411](#)

MLS # 98486715		Class Residential	List Date 1/31/2012		CDOM 184	DOM 184
<u>Chg Date</u>	<u>Chg Type</u>		<u>Status</u>	<u>Price</u>	<u>Agent - Act Name</u>	<u>List Ofc 1 - Ofc Name</u>
11/09/2009 11:07:00 PM	Status, Auction (Y/N), Assigned Grade School, FIPS...		EXP	\$255,000	Steve Di Lucca, SIOR	Westerra Real Estate Group
						95 Horseshoe Circle

MLS # 98401197		Class Residential	List Date 5/8/2009		DOM 186	
<u>Chg Date</u>	<u>Chg Type</u>		<u>Status</u>	<u>Price</u>	<u>Agent - Act Name</u>	<u>List Ofc 1 - Ofc Name</u>
05/15/2009 11:07:00 PM	Status		ACT	\$255,000	Steve Di Lucca, SIOR	Westerra Real Estate Group
05/12/2009 1:22:00 PM	First Recorded Entry		NEW	\$255,000	Steve Di Lucca, SIOR	Westerra Real Estate Group
						95 Horseshoe Circle

Legacy Email Notification: New Agent Reminder to Send Initial List of Saved Search Listings to Prospective Buyers

The legacy email notification setup process allows you to send notifications to your buyers when changes occur within the saved search. However, when you first setup an email notification, the initial list of listings is not sent to your prospective buyer. The agent must manually send these listings. To help remind the agents about sending the initial email list, a pop-up message will present itself after an email notification is setup. This pop-up message confirms that the email notification was setup and reminds the agent to send that initial list of listings. In addition to the reminder, we include a link that will open a new tab with all of the listings from that saved search. This allows the agent to quickly email those listings to their prospective buyer.

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Figure A – Agent Reminder Message

SAVED SEARCHES

Remove Search Edit Search BACK NEXT Need Help

SAVED SEARCH ACTIVITY:

Name	Total	New Matches	Changed	Date Created
Save Search For Nick Burns	37	0	2	11/4/2016

SUCCESS

You can now send your initial list of matches to your prospective buyer by [clicking here!](#)

NOTIFICATION OPTIONS

OFF
All Notifications will be set to Off. No numbers will accumulate in the Total, Matches, New or Changed columns.

NO NOTIFICATION
View matches for saved searches without sending any email notifications to you or your client.

E-MAIL NOTIFICATION
Select E-Mail Notification to receive e-mail notifications of listings in this search that are new or have a price change.

Figure B – Saved Search Listings after Clicking the Link in the Popup Message

Paragon POWER SEARCH Assume Identity | MLS Documents | Compose Email HELP LOG OFF

HOME SEARCH LISTINGS CMA CONTACTS FINANCIALS TAX MEMBERSHIP RESOURCES PREFERENCES ADMIN

Home Contacts

Contacts Burns, Nick MLS Defined Spreadsheet

Checked All E-mail Save Print Export Customize Correction Actions Page 1 of 1 BACK REPORTS

TOTAL	HIGH	LOW	AVG	MED	HIGH	LOW	AVERAGE	MEDIAN	TOTAL PRICE
LISTING COUNT: 37	DAYS ON MARKET: 980	3	183	105	LIST PRICE: \$2,000,000	\$1,500,000	\$1,729,905	\$1,700,000	\$64,006,498
					SOLD PRICE: \$0	\$0	\$0	\$0	\$0

?	MLS #	Class	Picture C	Type	Action Icons	Area	Price	Address	City	State
1	98625072	Residential	25	Single Family w/ Acre	S H M I	Out of Area - 2000	↓ \$1,500,000	50 Pearson Lane	McCall	ID
2	98655987	Residential	25	Single Family w/ Acre	S H M I	Kimberly-Hansen-Mu	\$1,500,000	4109 Hidden Lakes Dr.	Kimberly	ID
3	98660440	Residential	25	Single Family w/ Acre	S H M I	Mtn Home-Elmore -	\$1,500,000	2700 NE Holly Lynn Dr.	Mountain Home	ID
4	98663387	Residential	22	Single Family w/ Acre	S H M I	Blaine-Custer County	\$1,549,000	13576 STATE HIGHWAY 75	Ketchum	ID
5	98659892	Residential	25	Single Family w/ Acre	S H M I	Out of Area - 2000	\$1,549,000	16973 S Vista Ave.	Kuna	ID
6	98663964	Residential	25	Single Family	S H M I	Out of Area - 2000	\$1,550,000	507 Lenora Street	McCall	ID
7	98633706	Residential	25	Single Family w/ Acre	S H M I	Eagle - 0900	\$1,550,000	609 S Brentbrook Lane	Eagle	ID
8	98666901	Residential	25	Single Family w/ Acre	S H M I	Eagle - 0900	\$1,579,900	757 S Moon Beam Way	Eagle	ID
9	98659024	Residential	25	Single Family w/ Acre	S H M I	Out of Area - 2000	\$1,580,000	1617 N Claremont Drive	Boise	ID
10	98654296	Residential	25	Recreational Land w/	S H M I	Council-Fruitvale - 19	\$1,599,000	2850 W Fork Road	Council	ID
11	98655381	Residential	25	Single Family w/ Acre	S H M I	Eagle - 0900	\$1,599,900	7071 W Planterra Lane	Eagle	ID
12	98659010	Residential	25	Single Family w/ Acre	S H M I	Eagle - 0900	\$1,599,999	7768 N Stonebriar	Meridian	ID
13	98664466	Residential	25	Single Family w/ Acre	S H M I	Out of Area - 2000	\$1,600,000	1042 Bitterroot Drive	McCall	ID
14	98640298	Residential	25	Single Family w/ Acre	S H M I	Buhl-Castleford - 205	↓ \$1,690,000	4799 A River Road	Buhl	ID
15	98649273	Residential	25	Single Family	S H M I	Out of Area - 2000	\$1,695,000	2173 S Bluestem Lane	Boise	ID

Session Time Remaining: 1:25:59 Hotsheet | Saved Property Searches Hide

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RETS: Https Now Available for RETs Image Requests

RETS vendors can now request images via https instead of just http.