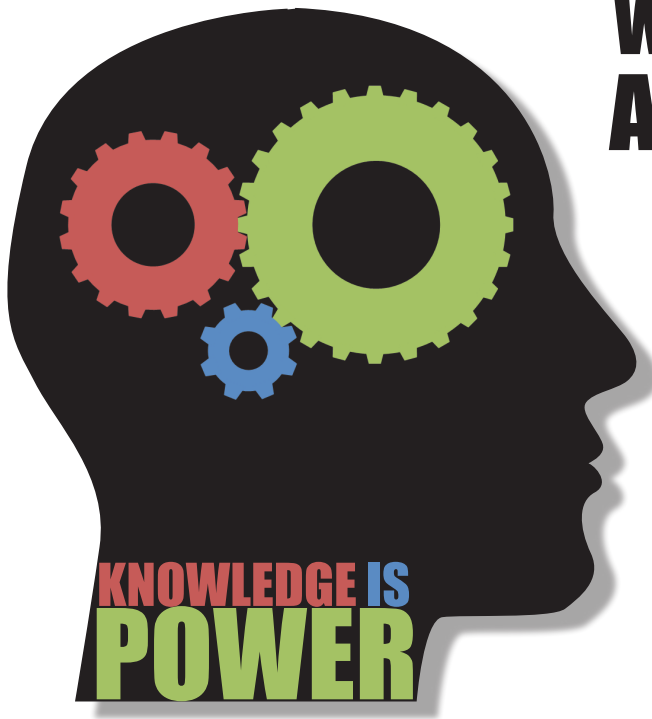


WHEN AGENTS COMMUNICATE ACROSS GENERATIONS

[9999T]



with **Sue Schlichteneier-Nutzman, Ph D.**
Leadership/Management Consultant

This upbeat, but practical presentation will outline:

- Age ranges of each generation and relevant influences
- Specific core values and priorities in the workplace
- Different views on work styles and customer relations
- Variations in communication Styles
- Generation preferences for motivation and rewards
- Ideas for building stronger inter-generational terms and lasting client relationships

Thursday, July 21, 2016
10:00 - 11:00 a.m.

OABR Education Center
11830 Nicholas Street
Omaha, NE 68154

This FREE session will provide you with one hour of Broker Approved Training; \$25 for non-members For Broker Approved Credit, talk with your broker.

*Coffee and cookies will be provided.

Register online at www.ims.oabr.com or send your reservations to one of the following:

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